

Director's Report

July 2025

Programming Board Report

Meals served June 1, 2025 – June 30, 2025:
(Breakfast 46; Lunch 1,038)

January 1, 2025 – June 30, 2025: 6,182
(Breakfast: 258; Lunch: 5,790)

Volunteer Hours: June 1 – June 30, 2025

- Transportation: 154
- Mechanic: XX
- Our Friends House: 90
- Servers: 132.25
- Exercise Participants: 198
- Social/ Activity Participants: 204

Update:

The first Wednesday of each month is our Birthday Lunch. We served 85 meals that day, June 4, 2025

The SAIL class is still going strong. Even with the warmer summer this far, the group has not seemed to diminish. Drumming is still popular among a select group of individuals; they come together every Tuesday and have become good friends. We also offer Zumba and Yoga on Fridays; each has its group of guests who attend, and we may start adding Yoga twice a week for the summer.

We went on a trip to see the Lantern Festival at John Ball Zoo in June. We took two buses and had 26 guests. It was a beautiful show. We encountered some construction issues, but overall, it was a great evening.

With Abigail on staff, we have started attending various events promoting OCCOA and ensuring that we are visible in the public eye. We visited the Pentwater Library, the New Era Farmers Market, and set up our booth at the National Asparagus Festival. If any board members would like to join us this summer, please see Abigail or Bradley.

The Programming team is looking forward to Summer and planning activities and events for our OCCOA guests. We have already started working on our September annual fundraiser, scheduled for September 20, 2025. We are also considering what we would like to do in terms of events for the remainder of this year.

We have picked a date for an open house. It has been a few years since we have had one. The event will take place on October 19, 2025, from 1:00-4:00 pm. As we continue to plan, I will keep you informed.

Director's Report

July 2025

Senior Care Services:

July 2025 Board Report

Senior Care Services:

- Currently, Senior Care Services is assisting 51 clients with in-home services.
 - Of those:
 - 45 are full private pay
 - 2 are Senior Resources
 - 4 are a combination pay of private and Senior Resources
- Demand for in-home Community Living Support services continues to grow among Oceana County seniors. While the SCS Director is actively completing new client assessments, the increasing need has resulted in the implementation of a waitlist to manage service capacity.
- OFH is currently operating at full capacity, serving 7–11 Friends each day. With current staffing levels and the needs of our existing clients, we are unable to accommodate additional participants at this time. As a result, a waitlist has been established to manage ongoing interest in the program.
- The Bathing Program has officially reached full capacity. Lupe is currently providing 3–4 baths per day, Monday through Thursday, totaling 12–16 baths weekly. As a part-time staff member, she is unable to accept additional clients due to hour limitations and staffing availability. At this time, there are no openings, and a waitlist will be considered as demand continues to grow.
- SHIP (State Health Insurance Program) has slowed down significantly with open enrollment being closed. We anticipate having a new SHIP volunteer joining us at OCCOA to assist with counseling sessions and assist during open enrollment. This is very exciting!
- We're excited to share that we have received the Great Lakes People Grant in the amount of \$2,000 to support our Loan Closet! These funds have allowed us to upgrade and restock essential inventory, including new bedside commodes, a knee scooter, and various medical accessories. In addition to replenishing standard items, the grant has also helped us accommodate the immediate and specific needs of community members with requests for equipment not typically available in our Loan Closet. We are incredibly grateful for this opportunity to better serve our seniors.
- **SCS Shout out:**

🌟 Shout Out to Michelle Werner! 🌟

A huge thank you to **Michelle Werner**, our incredible Senior Care Services Assistant and Billing Specialist! Michelle has been *absolutely amazing* in streamlining the billing process for Private Pay, Senior Resources, and Reliance—keeping everything organized, timely, and accurate. Her meticulous notes and thorough communication with our funders make all the difference behind the scenes.

Michelle is always ready to jump in wherever needed, no questions asked. Her dedication, flexibility, and attention to detail make her a **vital part of our team**, even if she's not always front and center. We see you, Michelle, and we appreciate you more than words can say! ❤️ 🙌

Director's Report

July 2025

Transportation Update:

TRANSPORTATION: July 2025 Board Report

	JUNE 2024	JUNE 2025	YTD 2024	YTD 2025	YTD INCREASE
BUS MILES	9,970	7,430	53,294	45,575	-7,719
NON-SENIOR TRIPS	17	17	92	82	-10
SENIOR TRIPS	270	217	937	1,378	441
NON-SENIOR DISABLED TRIPS	199	178	1,473	1,172	-301
SENIOR DISABLED TRIPS	560	444	2,846	2,546	-300
TOTAL TRIPS	1,046	856	5,348	5,178	-170
PARATRANSIT MILES	415	1,395	2,260	4,402	2,142
TOTAL TRIPS	8	35	47	110	63
VOLUNTEER MILES	2,188	4,481	18,617	27,205	8,588
TOTAL TRIPS	52	109	383	613	230

UPDATE:

We are fully staffed in the transportation department with the hiring of Robert Hernandez in the position of part time bus driver. Please welcome Robert when you see him.

Disability Network has decreased the total amount of available funds per client to \$90.00. Although this is not a substantial decrease it will still affect our seniors. They had no choice as they are almost out of funding for the fiscal year. The new fiscal year starts October 2025.

Non-Senior Disabled Trips are mostly WCMCH "Progressions" clients.

OFH Update:

CLIENT HOURS: 466.25

MEALS: 107

TRANSPORTS: 102

VOLUNTEER HOURS: 90

CLIENTS SERVED: 12

*Meals and Transports are counted in Program and Transportation reports. They are separated here to highlight what is used by OFH

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June was an awesome month because we had our Annual Father's Day Cookout! We enjoyed a lovely spread of grilled foods made by Josh, and S'mores around the campfire at Tami's Campground. We played games such as corn hole, ladder ball and scattergories. We had farm ours and enjoyed the great outdoors with lots of sunshine. Thanks to our Food Service Department, volunteers, staff and special thanks to Jaccie for all their extra help! The garden is looking wonderful, and our new friends are quickly adjusting to the program and daily routine.

Director's Update

- Floor Scrubber has been ordered
- Attended United Way Inclusion training
- Attended Veteran's Coalition meeting