



Oceana County
Council on Aging

Where **YOU** Belong



The Oceana County Council on Aging is a nonprofit agency that promotes and safeguards the independence and well-being of individuals 60 years of age and older by providing services, information, and support to the residents of the county.

CELEBRATING

55

YEARS OF
SERVICE!

4250 W. Tyler Road,
Hart MI 49420
231-873-4461
oceanacoa.com



Oceana County
Council on Aging
Where **YOU** Belong



Oceana County
Council on Aging
Where **YOU** Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420

TABLE CONTENT



- Welcome Message
- About OCCOA
 - Our Mission
 - History
 - Our Partners
- Meet The Team
- Programs and Services
 - Senior Care Services
 - Transportation
 - Meal Program
 - Activities & Travel
- Additional Resources
- OCCOA Code of Conduct





ABOUT

OCEANA COUNTY

COUNCIL ON AGING

The Oceana County Council on Aging is a nonprofit agency that promotes and safeguards the independence and well being of individuals 60 years of age and older by providing services, information, and support to the residents of the County.

The Goals of the Council:

1. Provide leadership, consultation, and assistance.
2. The Agency will continually gather, evaluate, and disseminate information and resources.
3. Coordinate with governmental and private organizations to develop needed resources.

The OCCOA currently has a staff of over 30 dedicated, skilled, and professional individuals who are committed to the mission of the organization in providing excellent service and care to older adults and their families of Oceana County.



Oceana County
Council on Aging
Where YOU Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420

OCCOA HISTORY

The Oceana County Council on Aging (OCCOA) has been serving older adults in Oceana County for more than five decades, with a mission rooted in independence, dignity, and community connection.

Founded in 1971, OCCOA began as a response to a growing need for local services that would help older residents remain active, healthy, and living in their own homes for as long as possible. Early efforts were supported primarily through federal funding made available by the Older Americans Act, which aimed to strengthen aging services across the country.

As the years passed, the needs of Oceana County's aging population grew, and so did the Council's role in the community. OCCOA expanded its programs to include transportation, in-home care, adult day services, meals, social activities, and information and referral services, becoming a trusted resource for seniors and their families.

A major milestone came in the early 1990s, when Oceana County voters approved a dedicated operating millage to support the Council's work. This local investment demonstrated the community's commitment to its older residents and provided stable funding that allowed OCCOA to sustain and expand essential services.



OCCOA HISTORY

Since then, voter-approved millage support has remained a vital part of the organization's success.

For many years, services were provided from a facility on East Main Street in Hart, which served as a welcoming gathering place for meals, activities, and programs. As participation increased and services expanded, the need for a larger, more modern space became clear.

In 2019, OCCOA proudly opened a new senior center on West Tyler Road, made possible through continued community support. The new facility significantly expanded space for dining, wellness programs, educational opportunities, and social connection, ensuring that the Council can meet both current and future needs.

Today, the Oceana County Council on Aging continues to honor its founding mission: to support older adults in maintaining independence, quality of life, and meaningful connections within the community. Through partnerships, dedicated staff and volunteers, and strong local support, OCCOA remains a cornerstone of aging services in Oceana County — yesterday, today, and for generations to come.





ABOUT OUR PARTNERS

The Oceana County Council on Aging works closely with federal, state, and local agencies and organizations to meet the needs of all senior individuals in Oceana County.

Agencies and organizations include, but are not limited to:

- MDOT
- Disability Network
- Senior Resources
- AgeWell Services
- Community Foundation for Oceana County
- DHD #10
- MDHHS

Additionally, OCCOA works closely with individuals who are experts in their field to offer activities and seminars including exercise classes, personal health screenings, elder law advice, and more.



MEET THE TEAM

Stephanine Moore

Executive Director

Kay Butcher

Finance Director/
Associate Director

Jaccie Smith

Senior Care Services
Director

Lisa Nagel

Transportation Director

Bradley Youngstrom

Program Director

Dawn Tozer

Kitchen Assistant

Ryan Santellan

Food Service Manager

Kimberly Brant

Adult Day Coordinator

Michelle Werner

Senior Care Services
Assistant

San Juanita Jarimillo

Human Resources/
Finance Assistant

Ann Moss

RN

Gwen Adams

Community Engagement &
Development

Mary Fuce

Program Assistant

Kay Ledesma

Senior Guest Services

Kathy Beebe

Kitchen Assistant

Daniel Quintero

Bus Driver



MEET THE TEAM

Continued

Clara Mueller

World Horizon Volunteer

Robert Hernandez

Bus Driver

Mary jo Schaner

Lead Bus Driver

Joanne Beyer

Community Living Support

Dennis Gale

Bus Driver

Dorene Bradley

Community Living Support

William Walker

Bus Driver

Steffanie Jellema

Community Living Support

Randy Werner

Bus Driver

Evon Meyers

Community Living Support

Tom Reeder

Bus Driver

Ella Flynn

Adult Day Service Specialist

Lupe Aguayo-Castelo

Community Living Support

Richael Fellows

Community Living Support



MEET THE TEAM

Volunteers

Oceana County Council on Aging has a large volunteer corps that serve in various positions including, drivers for out of county medical appointments, lunch time servers, Our Friends House experience volunteers, and more! OCCOA's work would not be possible without their dedication to the county's senior population and their families.

To learn more about volunteering contact the Program Director at youngstrom@oceanacoa.com or call 231-873-4461 ext. 104.



MEET THE BOARD

Douglas Bacon

President

Lori Suttner

Vice President

Jon Bowen

Secretary

Pamela Czurak

Treasurer

Sally DeFreitas

Emma Kirwin

Ron Rash

Janet Schultz

Paula Vanderputte

Frank Doll





PROGRAMS & SERVICES

Oceana County Council on Aging offers a wide variety of programs and services all to promote and safeguard the independence of individuals aged 60 or older.

Programs include:

- Healthcare Clinics
- Home Cooked Meals
- Recreational and Educational Classes
- Special Programs and Events
- Technology Support
- Multigenerational programs
- Volunteer Opportunities
- Extended Escorted Trips
- Arts and Crafts Classes

For full information on offerings, visit the Oceana County Council on Aging's website at www.oceanacoa.com.



Solution

Quality
12

Service

Help

Guide

PROGRAMS & SERVICES

Senior Care Services

Community Living Support: This all-in-one service includes assistance with household tasks like light housekeeping, laundry, meal preparation, and shopping, as well as personal care support such as bathing, hygiene, toileting, and respite for caregivers. Services are delivered by trained staff members under the supervision of a Registered Nurse, ensuring compassionate, high-quality care tailored to each individual's needs.

SHIP: A State Health Insurance Assistance Program Counselor can assist with:

- Understanding Medicare/Medicaid eligibility, enrollment and coverage
- Identifying resources for prescription drug assistance and help with Medicare Prescription Drug Coverage Plan selection and enrollment (Part D).
- Questions and enrollment into Medicare Advantage Plans (Part C)
- Identify and report scams and Medicare or Medicaid fraud and abuse

Hygiene Durable Medical Equipment: Walkers, canes, wheelchairs and other durable medical equipment is available for use by seniors.



Solution

Quality 13

Service

Help

Guide

PROGRAMS & SERVICES

Senior Care Services Continued...

Bathing Program: OCCOA is committed to ensuring that all individuals age 60 and older have access to necessary services. We offer a whirlpool bathing experience as well as an accessible shower to meet your needs. Those facilities are located at Our Friends House, and not inside our main Center.

Adult Day Services (Our Friends House): Our mission to provide exceptional adult day service in a home-like, safe and welcoming setting, with activities provided by professional and compassionate staff. We offer respite care, activities, personal care and a social atmosphere for your loved one. Accommodations may be made for transportation. Snack & Lunch is provided. Our Friend House is a gathering place for friends meeting friends.



**For more information on Senior Care Services
contact us at 231-873-4461.**



Oceana County
Council on Aging
Where YOU Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420



PROGRAMS & SERVICES

Transportation

Transportation within the Oceana County is provided through the bus transportation program.

This program is available to all residents of Oceana County and is funded through a county wide millage, the ACLS Bureau, state appropriations, the Older Americans Act, the Michigan Department of Transportation, Senior Resources and passenger donations.

Seniors and the handicapped receive first priority in order to receive support services, reduce isolation and promote independent living.

All call-ins to schedule a ride must be done at least 2 business days in advance. Please call **(231) 873-4461** and press 1 to schedule a ride or for more information.

Zones are determined by Townships:

Zone A- Pentwater, Weare, Golden, Hart

Zone B- Benona, Shelby, Claybanks, Grant

Zone C- Crystal, Colfax, Elbridge, Leavitt

Zone D- Ferry, Newfield, Otto, Greenwood

- Zone maps are located in all OCCOA vehicles.
- Please call with a 48 hour notice to schedule a ride.
- Please cancel a ride by calling at least 2 hours prior to your pick-up time.

No senior will be denied a ride due to inability to pay.

OCCOA is committed to ensuring that no person is excluded from participation in, or denied benefits of its Transportation Services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.B





PROGRAMS & SERVICES

OCCOA Transportation Fare Schedule

| | One Way Senior | Round Trip Senior | One Way Non-Senior | Round Trip Non-Senior |
|-----------------|-------------------|-------------------|--------------------|-----------------------|
| Within any Zone | \$2.00 | \$4.00 | \$4.00 | \$8.00 |
| Between Zones | \$2.50 | \$5.00 | \$5.00 | \$10.00 |

Extra Stop: Passengers who have multiple stops will be charged an additional fare.

Thanks to anonymous donors all senior rides are currently \$2.00 each way.

Volunteer Driving Program

Volunteer drivers are available to transport seniors to NON-emergency medical appointments (out-of-county), for a fee per mile. Please call the OCCOA Transportation Department to schedule a driver at 231-873-4461 x101.

No senior will be denied a ride due to inability to pay.

We ♥ our
Volunteers



Oceana County
Council on Aging
Where YOU Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420



LUNCH
BREAK!

PROGRAMS & SERVICES

Meal Program

The OCCOA meal program offers home cooked nutritious meals daily. A tasty well-balanced main course is always offered with varying desserts and additional sides depending on the meal.

LUNCH

Monday-Friday 12:00 NOON

Suggested donation per meal; \$6.50* for seniors

\$30.00 for a five-meal ticket

\$8.50 for individuals under 60*



BREAKFAST

THURSDAY 8:30am

Suggested donation per meal; \$3.00

- Reduced cost is available based on income; proof of income is needed to enroll in this program.
- Participants enrolled in the income-based program are kept strictly confidential.
- Reservations must be made no later than 3:00 pm the prior business day.
- Our monthly menu is available at the center and posted on our website at: www.oceanacoa.com



Oceana County
Council on Aging
Where YOU Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420



17

LET'S GO

ADVENTURE

PROGRAMS & SERVICES

ACTIVITIES & TRAVEL

Staying active and having fun are essential parts of healthy aging. The OCCOA offers many opportunities for seniors to remain active and social through their activities.

From exercise classes and wellness programs to day trips, special events, and arts and crafts, engaging in a variety of recreational activities helps support physical strength, mental sharpness, and emotional well-being.

These experiences encourage social connection, creativity, and a sense of purpose while bringing joy and excitement to everyday life.

Whether moving the body, exploring new places, learning a new skill, or simply sharing a laugh with friends, staying engaged helps older adults remain independent, confident, and connected as they continue to thrive at every age.

Activities include but are not limited to:

- Day and Overnight Michigan Trips
- Grand Rapids Broadway Musicals
- Summer Kayaking
- Arts and Crafts
- Exercise Classes (Drum Fitness, Tai Chi, Yoga)
- Dinners Around the World Events
- Birthday Lunches
- Holiday Parties
- and more!

Scan the QR code to download our current activity calendar



Oceana County Council on Aging
Where YOU Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420



PROGRAMS & SERVICES

ACTIVITIES & TRAVEL

Oceana County Council on Aging is excited to offer a variety of travel opportunities in 2026 designed to inspire adventure, connection, and lifelong learning. These trips are made possible through use of tour companies. OCCOA acts as the liaison between the traveler and the tour company, making the process simple from start to finish.

From extended escorted tours to destinations like **Spain's Costa del Sol & Madrid (February 21–March 1, 2026)** and a scenic **Pacific Northwest & California adventure (August 23–30, 2026)**, these trips provide enriching experiences with carefully planned itineraries and opportunities to explore new places with friends.

In addition to longer vacations, the Council offers monthly outings and local day trips to points of interest, cultural events, and community destinations right here in our region, all while supporting local programs and services through participation. Whether you're dreaming of seeing historic sites abroad or enjoying fun group excursions closer to home, there's something for every traveler to look forward to in 2026.

Visit Asheville in October!

Check out Seattle as part of the Pacific Northwest this August!



Oceana County
Council on Aging
Where YOU Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420



ADDITIONAL RESOURCES

Available to Caregivers

Loan closet items available from the agency: OCCOA maintains a loan "closet" of assorted items including walkers, bath benches, handrails, and disposable items like briefs and pads.

Private for hire-Caregivers list: These lists are available at our agency. List offers names and phone numbers of private individuals who are willing to assist seniors and families with in-home care. All have gone through a police background and reference checks with our agency.

Caregiver Link Newsletter: Sponsored by Senior Resources

Caregiver Resources:

Senior Care Services provides assistance to the caregiver by providing in-home services such as; homemaking, personal care (bathing and grooming) and respite care.





FUNDING STATEMENT

The Oceana Council on Aging (OCCOA) is funded by county milage, contributions, memorials, AgeWell Services, and local fundraising.

Grant funding is through Michigan Department of Transportation, Older Americans Act, Aging and Adult Services, Seniors Resources, United Way, and the Community Foundation for Oceana County.

The Oceana County Council on Aging certifies that it complies with the Department of Health and Human Services Regulations under Title VI of the Civils Rights Act of 1964.





Oceana County
Council on Aging
*Where **YOU** Belong*

CODE OF CONDUCT

Do not engage in threats or demonstrate threatening behavior verbally or in writing, to other participants or staff. This includes obscene, intimidating or hateful language.

Follow non-smoking policy. OCCOA's main center, adult day center, and vehicles: Are non-smoking facilities and individuals must be more than 25 feet from an entrance to smoke.

Do not solicit or canvass while participating at OCCOA.

Respect diversity. Racial, religious or sexual harassment of participants or staff is not tolerated.

Be able to care for themselves or with the help of a caregiver while participating in center activities and trips.

Participants are expected to maintain personal hygiene. All participants have a right to enjoy themselves without being subjected to others' lack of proper personal care.



Exceptional care begins with one call



HARBOR
HOSPICE
PALLIATIVE CARE

(231) 728-3442 www.HarborHospiceMI.org



**BLACKMER
CONSTRUCTION**

Remodels Electric Heating & Cooling Pole Buildings

Hart, Michigan
231.873.4361

SeniorResources




Our Name. Our Focus.









HOW WE HELP

Your Area Agency on Aging serving Muskegon, Oceana and Ottawa counties.

We serve as a center of information, offering community services and supports for older adults who qualify, with many available at no cost or donation based, including:

-  In-Home Support Services
-  Caregiver Support Groups
-  SHIP Medicare Counseling

IN-HOME SERVICES

-  Primary Care at Home
-  Adult Day Care
-  Personal Hygiene Care
-  Home Chore Services
-  Home Delivered Meals
-  Medication Management

*For qualified seniors through MI Choice Ready Program and Older American Act Funding.

*Tell us your story.
We're here to help.
231-733-3585*

560 Seminole Rd | Muskegon, MI 49441 | www.seniorresourceswmi.org



**Oceana County
Council on Aging**
Where YOU Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420



COLDWELL BANKER
ANCHOR REAL ESTATE
 907 S STATE ST. HART, MI 49420

Celebrating **20** Years as Your Local Realtor



MARY JO SCHANER

REALTOR SINCE 2006

231-750-9706 CELL
 231-873-3400 OFFICE
 231-873-4899 FAX

MARYJOSCHANER@GMAIL.COM



An Elder Law Paralegal for Attorney Anna Urick Duggins, of Parmenter Law, will offer half hour no-charge introductory meetings once a month at the Oceana County Council on Aging. Topics to discuss include Elder Law services such as Estate Planning, Long Term Care Planning and Medicaid Planning.

Please call OCCOA at (231) 873-4461 to schedule an appointment.

We're Here to Help!

Call Tyler Pettit at (231) 744-3857 for help with health insurance or questions about Medicare.



Tyler@dieboldinsurance.com



Dr. Barker for over 25 years of volunteer service!



YOUR TRUSTED FINANCIAL PARTNER

SSB | Shelby State Bank

95 YEARS
1931-2026

*COME VISIT US FOR
ALL YOUR
FINANCIAL NEEDS!*

231-861-2123
www.shelbybank.com

Member
FDIC


EQUAL OPPORTUNITY
LENDER



**Thank you to our 2025
Fundraiser Sponsor
Shelby State Bank!**

Lake Michigan SENIOR LIVING



Your Story Continues Here

Our assisted living facility has beautiful views, activities, and exceptional care. 24/7 staff await you at Lake Michigan Senior Living. Come tour today!

4895 S Lakeshore Drive, Ludington, MI 49431
231-843-9963 • lakemichiganseniorliv@gmail.com
www.lakemiseniorliving.com





Oceana County
Council on Aging
Where **YOU** Belong



Mission Moments

“Our team recently supported a working daughter caring for her mother with advancing dementia who was feeling overwhelmed and fearful about her mom’s safety at home. We quickly arranged transportation and four days of Adult Day Services, provided short-term grant funding to prevent gaps in care, and explored in-home supports, staying in close, compassionate communication throughout. The daughter described the relief as life-changing, sharing that for the first time in months she could breathe knowing her mom was safe—an example of our mission in action supporting both older adults and their caregivers.”

--Jaccie Smith, Senior Care Services Director



Oceana County
Council on Aging
Where **YOU** Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420



Oceana County
Council on Aging
Where **YOU** Belong

Mission Moments



“During the December shopping trip to Ludington, one of our bus drivers demonstrated the true heart of our mission. As the group prepared to leave the store, the driver noticed one senior standing at the checkout, visibly upset and in tears. She had realized she could not find her wallet and had no way to pay for her purchases.

Other seniors in the group were trying to gather enough money among themselves to help her, not wanting her to leave embarrassed or empty-handed. Seeing this, our driver quietly stepped in and paid for her purchases himself.

This act was not required and certainly not expected, but it speaks volumes about the compassion and dedication of our drivers. It reflects the love, respect, and genuine care we have for the seniors of Oceana County. Moments like this remind us that our service is about much more than transportation—it’s about people, dignity, and community.”

--Lisa Nagel, Transportation Director



Oceana County
Council on Aging
Where **YOU** Belong

| 231-873-4461 | 4250 W. Tyler Rd. Hart, MI 49420

OCEANA COUNTY COUNCIL ON AGING
4250 W. TYLER RD.
HART, MICHIGAN 49420

Nonprofit Org.
U.S. Postage
PAID
Hart, MI
Permit No. 621