

# Director's Report

## June 2026

### Programming Board Report

Meals served May1–May31,2026:

**Breakfast:40; Lunch:953**

January 1, 2026 – May 31, 2026: 4,964

**Breakfast: 214;Lunch: 4,750**

**Volunteer Hours:May 1 –May 31, 2026**

- Volunteer Driving: 103.5
- SHIP: 0
- Servers: 116
- World Horizon: 160
- Programming Volunteers: 4

**Social: May 1 – May 31, 2026**

- Exercise Participants: 221
- Social: 288
- Art & Culture: 20

### Program Update:

The first day of May, Ryan hosted a coffee hour in the great room. It was a time when guests could chat with Ryan about the meals they liked, new items they would like to see on the menu, and which items they really didn't care for. Ryan usually does this a couple of times a year.

Brad hosted his annual Spring Tea with Brad. Tables were set with linen tablecloths, vintage teacups, and assorted sweet treats. Brad presented a program on the Victorian Meaning of Flowers and Tussie-Mussies. (small bouquets)

Mary took a group on a Greenhouse Tour. They went through 3 or 4 greenhouses and came back with a van full of beautiful blooms.

The OCCOA garden is growing and looking great so far. We cannot wait to share the garden's bounty with OCCOA guests. Doug Bacon, Lew Bancroft, and Mark Butcher have worked up the garden and hooked up additional water sources as our garden has grown again this year. Brian Snider has donated poles, fencing, and a gate for the garden; his family volunteered hours to help put it up. The 4-H group, Garden Spin Club, has been meeting here at OCCOA each month to prepare for planting and maintaining the garden.

The Biltmore and surrounding areas bus trip through Diamond Tours is in October, with 31 participants reserved to date.

# June 2026 Board Report

## Senior Care Services

### Our Friends House (Adult Day Services)

#### May 2026 OFH Totals

- **Client Hours:** 226.5
- **Meals Served:** 48
- **OCCOA Rides (OFH Clients):** 42
- **Volunteer Hours:** 2

#### Activities and Program Highlights

The warmer months have brought many opportunities for our Friends to stay active, engaged, and connected to the community. The garden is thriving, flowers are blooming, and our Friends have enjoyed spending time outdoors soaking up the sunshine and connecting with nature.

This season has provided many opportunities for exploration and community engagement. Our Friends have enjoyed touring local towns, visiting area farms to spend time with animals, and sharing picnics at local beaches. These outings have sparked meaningful conversations and memories as participants reminisce about the communities, land marks, and experiences that helped shape their lives.

When the weather is cooler, our Friends stay active and engaged through community bowling outings, crafting projects, games, and other enriching activities. These experiences continue to promote socialization, creativity, and overall well-being.

We are also excited to welcome new Friends to our program. Their addition brings fresh energy and new friendships, further strengthening the warm and supportive environment that makes Our Friends House such a special place.





## **Community Living Support**

Currently, Senior Care Services is assisting **39 clients with in-home services**.

- **409** client in-home hours

Community Living Support continues to experience a strong demand for services. As new referrals are received, clients may be placed on a waitlist while we work to match them with available staff and appropriate service schedules. The waitlist is actively managed and reviewed on a regular basis to ensure individuals receive services as quickly as possible.

Senior Care Services remains committed to connecting seniors with the support they need. While awaiting services through OCCOA's Community Living Support program, individuals are provided with information and referrals to other available resources within the community. This may include private caregivers, local service agencies, and other supportive programs that can help meet immediate needs.

Our goal is to ensure that every senior seeking assistance has access to appropriate care and resources, whether through OCCOA services or trusted community partners. Staff continue to work diligently to process referrals, expand service availability, and reduce wait times whenever possible.

## **Bathing Program**

The Bathing Program continues to remain steady with our current client base, providing consistent support and personal care services to seniors in the community. Participants continue to benefit from regular bathing assistance in a safe, comfortable, and respectful environment. Staff remain committed to maintaining high-quality care while ensuring clients' dignity, comfort, and well-being. We appreciate the continued trust our clients and families place in this valuable program.

## **SHIP Medicare Counseling**

There is nothing significant to report regarding SHIP Medicare Counseling at this time, as service demand has remained relatively steady following the conclusion of the annual Open Enrollment Period. During this slower season, staff continue to provide assistance to beneficiaries as needed while preparing for the increased demand that accompanies the upcoming Open Enrollment Period beginning in October.

Preparation efforts will include reviewing program updates, ensuring resources are current, and coordinating schedules to meet the anticipated increase in counseling appointments. As always, our goal is to provide accurate, timely, and individualized Medicare assistance to community members navigating their healthcare options.

We continue to be grateful for our dedicated SHIP volunteer, whose knowledge, time, and commitment remain invaluable to the success of the program and the individuals we serve.

## **Loan Closet**

Requests for the loan closet have remained consistent, reflecting the ongoing need for durable medical equipment (DME) within the community.

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**Transportation Update:**

	<b>MAY 2025</b>	<b>MAY 2026</b>	<b>YTD 2025</b>	<b>YTD 2026</b>
<b>BUS MILES</b>	8,351	8,200	38,145	40,092
<b>NON-SENIOR TRIPS</b>	6	19	65	83
<b>SENIOR TRIPS</b>	262	227	1,161	1,265
<b>NON-SENIOR DISABLED TRIPS</b>	209	230	994	1,012
<b>SENIOR DISABLED TRIPS</b>	462	331	2,10	1,75
<b>TOTAL TRIPS</b>	939	807	2	1
			4,32	4,11
<b>PARATRANSIT MILES</b>	825	659	<del>3,007</del>	<del>3,527</del>
<b>TOTAL TRIPS</b>	18	28	75	122
<b>VOLUNTEER MILES</b>	3,476	2,906	22,724	10,192
<b>TOTAL TRIPS</b>	82	56	504	205

- Transportation partnered with Disability Network to provide transportation to the ribbon cutting at Marshville Dam and Fishing Day that took place on Saturday, June 13.

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### Director's Update:

- Stephanie attended the National Council on Aging NCOA Conference May 24-29 in Washington D.C.
- Stephanie had the opportunity to meet one on one with Staffer, Caleb and was able to have a 45-minute conversation about successes and concerns regarding aging in Oceana County, including the lack of dialysis in Oceana County.  
Caleb was impressed with what OCCOA continues to accomplish despite being a rural county. It was noted that OCCOA continues to be an example on a state and federal level when it comes to the caliber and quality of the programs and services offered. An invitation was extended to the Congressman and his staff to visit OCCOA during recess.
- Hill Day continued with visits to both Senator Peters and Senator Slotkin's offices, where 12 senior directors and social advocates from Michigan gathered to share their stories. The group was able to again share the successes and concerns in their respective communities, including transportation, shortage of direct care work force, lack of services, as well as lack of adequate funding. An invitation was extended to the Senators and their staff to visit OCCOA during recess
- Stephanie, along with fellow Michigan Association of Senior Center Board members were selected to present at this year's National Council on Aging Conference.
- Stephanie and Michigan Association of Senior Centers Board Chair, Kim Phillips had a one-on-one meeting with the National Council on Aging (NCOA) CEO, Ramsey Alwin, where they discussed the critical needs as it relates to aging in America today. Ramsey was complimentary of what Michigan is doing to make aging in place an option for its citizens. They discussed possible pilot projects, the needs of today and looking ahead to tomorrow, along with a multitude of other age-related topics.
- Stephanie had the opportunity to meet and talk to the Principal Deputy Administrator, U.S. Administration for Community Living (ACL) for a short period of time following her address to the conference attendees.
- Stephanie met with a member of Elder Law of Michigan, Inc. and they will be discussing the MiCafe options with Jaccie as well as other offerings.
- Stephanie also had an opportunity to speak with a staff member of the Kidney Foundation of Michigan and address the desperate need for dialysis in Oceana County.
- The Michigan Association of Senior Centers covered the cost of lodging for the conference and as a MASC Board member, Stephanie was able to receive 20% off the cost of the conference.

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- Gwen and San Juanita attended the Pentwater Library Open House and were able to connect with community members, sharing information about OCCOA and the services provided.
- Stephanie volunteered at the Fly In Breakfast held at the Oceana County Airport on Sunday, June 14.
- A donation has been made to purchase replacement chairs as the current chairs are becoming a hazard. The chairs that are in good condition will be saved.
- Donations continue to come in from individuals and groups and are used to offset the cost of programs and equipment, etc.
- The rest of the security cameras should be operational in the coming weeks.
- Stephanie and Jaccie continue to work with the Safe Seniors Coalition. In May, they were able to work together with multiple agencies to get a vulnerable senior the connections they need to ensure their safety and well-being.
- Stephanie continues to partner with the Veterans Coalition to ensure Oceana County Veterans receive the wrap around services they need to safely age in place.
- Stephanie continues to work closely with Senior Resources, the Area Agency on Aging which covers Oceana, Muskegon, and Ottawa Counties, ensuring the highest quality services are provided to our area seniors.
- Stephanie attended the Michigan Directors of Services to the Aging Board meeting on May 18.
- Stephanie attended Michigan Association of Senior Centers meeting on June 11.
- Stephanie and her Programming team continue to work with AgeWell Services, navigating changes set forth by the Federal Government for both congregate and home delivered meals.
- OCCOA is working with Beacon Funeral and Cremation to bring information and private meeting times at OCCOA, providing a time when individuals can speak with someone about plans, questions, and concerns.
- OCCOA is partnering with a mental health professional who will be offering counseling services at OCCOA for older adults.
- Jaccie was invited by Senior Resources to provide a training on Dementia Friends for participants, caregivers, family members, and community members.
  - o From Senior Resources Facebook Page: "Jaccie shared valuable insight on how dementia impacts individuals and families – and, more importantly, how each of us can take simple, meaningful actions to better support those living with dementia. Thank you, Jaccie, for partnering with us and helping grow a more dementia-friendly community".

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Just a few of the MASC BoD and Michigan Directors and advocates.



MASC VP, Stephanie, NCOA CEO, Ramsay Alwin, MASC President, Kim Phillips



MASC Board members and ACL Principal Deputy Director, Mary Lazare



Stephanie and Congressman Moolenaar Staffer, Caleb

# Director's Report June 2026



4-H Group planting the Community San Juanita representing OCCOA  
Gardeen @ OCCOA



San Juanita representing OCCOA  
@ Pentwater Library



Jaccie providing training  
@ Senior Resources