



Oceana County Council on Aging

Terms and Conditions for SMS Messaging Services

Oceana County Council on Aging

Effective Date: 7/28/2025

By enrolling in the SMS messaging services offered by **Oceana County Council on Aging**, you agree to the following Terms and Conditions. These terms apply to all text message communications delivered via 10-digit long code (10DLC) to your mobile device.

1. Information We Collect

To participate in our SMS messaging service, we collect the following required information:

- First and Last Name
- Mobile Phone Number
- Contact Email Address

This information helps us accurately identify you, provide appropriate services, and reach you with important updates related to our programs and events.

2. Purpose of Messaging

Messages may include, but are not limited to:

- Appointment or event reminders
- Program updates or cancellations
- Emergency alerts or health and safety notifications
- Wellness tips or resource availability
- Requests for feedback or community engagement

3. Consent to Receive Messages

By submitting your contact information and opting into SMS messaging:

- You consent to receive automated or manual text messages from [Council on Aging Name] at the number provided
- Message frequency will vary based on services used and your level of engagement
- Standard text messaging and data rates may apply based on your mobile plan



Consent is not required to receive services from Oceana County Council on Aging.

4. Privacy and Data Use

We are committed to protecting your privacy. Any information you provide, including your name, phone number, and email address, will be used solely for the purpose of communicating with you about programs and services offered by Oceana County Council on Aging.

We do not sell, rent, or share your Personally Identifiable Information (PII) or Protected Health Information (PHI) with third parties for marketing or promotional purposes.

Your data may be shared with trusted third-party service providers solely for the purpose of message delivery. These partners are contractually obligated to maintain the confidentiality and security of your information.

5. Opt-Out

You may opt out of receiving text messages at any time by replying **"STOP"** to any message you receive.

For help or more information, reply **"HELP"**, or contact us directly at:

- Phone: 231-873-4461
- Email: info@oceanacoa.com

6. Accuracy and Responsibility

You are responsible for ensuring the accuracy of the mobile number and email address you provide. If your contact information changes, please notify us promptly to avoid missed communications.

7. Changes to These Terms



Oceana County Council on Aging

We reserve the right to update these Terms and Conditions at any time. Updated versions will be posted at www.oceanacoa.com. Continued participation in the SMS program constitutes acceptance of any changes.