



Oceana County Council on Aging

Where **YOU** Belong

2025 ANNUAL REPORT

CONTENT

3. Mission Statement
4. Board of Directors
5. Transportation Advisory Committee
6. Staff Directory
7. Services and Programs
10. Senior Care Services (SCS)
12. SCS Statistics
14. Transportation
15. Transportation Statistics
16. Center Programs
17. Program Statistics
18. Budget Summary Income
19. Budget Summary Expenses



MISSION STATEMENT

The Oceana County Council on Aging (OCCOA) is a nonprofit agency that promotes and safeguards the independence and well-being of individuals 60 years of age and older by providing services, information, and support to the residents of Oceana County.



2025 BOARD OF DIRECTORS

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President

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Treasurer

Jon Bowen

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Frank Doll

Ron Rash

Sally DeFreitas

Emma Kirwin

Janet Schultz

Paula Vanderputte



2025 TRANSPORTATION ADVISORY COUNCIL

For all committees please visit the website

Eva Berumen Reyna-Westshore Educational Service District

Amy Flores-Senior Resources West Michigan

Lianna Doerr-Michigan Department of Health and Human
Services

Meredith Gager-West Michigan Community Mental Health

Danielle Bennett-Disability Network West Michigan



2025 STAFF DIRECTORY

Stephanie Moore, SDC
Executive Director

Kay Butcher
Associate Director, Finance Director

Jaccie Smith
Senior Care Service Director/SHIP Counselor

Lisa Nagel
Transportation Director

Bradley Youngstrom
Program Director

Ann Moss, RN
Registered Nurse

San Juanita Jaramillo
HR Manager/Finance Assistant

Gwen Adams
Development & Community Engagement

Michelle Werner
SCS Assistant/Billing Clerk

Kimberly Brant
Adult Day Services Coordinator

Ryan Santellan
Food Service Manager

Deb Hartman
Dispatch

Mary Fuce
Program Assistant

Kay Ledesma
Senior Guest Services

Kathy Beebe, Dawn Tozer
Kitchen Assistants

Mary Jo Schaner
Lead Bus Driver

Dennis Gale, Robert Hernandez, Tom Reeder, Randy Werner, Bill Walker,

Daniel Quintero
Bus Drivers

Maria Aguayo-Castelo
Bathing Specialist/Scheduler

Joanne Beyer, Dorene Bradley, Richael Fellows, Melissa Guerrero, Steffanie Jellema, Evon Meyers
Community Living Support Specialists

SERVICES AND PROGRAMS

The Oceana County Council on Aging was created in 1971 to promote and safeguard the independence and well-being of individuals 60 years of age and older. The Council on Aging provides services and programs for Oceana County senior citizens and in some instances, residents of all ages. The following is an overview of services and programs.

SENIOR CARE SERVICES (CASE COORDINATION AND SUPPORT)

Case Coordination and Support are key elements in preventing institutionalization by providing counseling for, access to, coordination and follow-up of services for people who have multiple needs. Seniors or their families seeking information regarding services are referred to the Case Coordination Staff who will assess the individual needs, develop and monitor a service plan and identify and communicate with appropriate community agencies to arrange for services.

COMMUNITY LIVING SUPPORT

As part of Senior Care Services, the Oceana County Council on Aging Community Living Support program provides in-home services delivered by trained OCCOA staff to help seniors age safely and independently in their own homes.

Services may include housekeeping, meal preparation, errands, companionship, personal care, and respite for caregivers. Each plan is tailored to individual needs, promoting dignity, comfort, and aging in place while supporting families along the way.

ADULT DAY SERVICES (OUR FRIENDS HOUSE)

Our Friends House provides exceptional adult day services in a home-like, safe, and welcoming setting; with activities provided by professional and compassionate staff. Our Friends House located in Hart at 621 East Main St.

BUS TRANSPORTATION

Transportation within Oceana County is provided for all seniors through the bus transportation program. This program is available to all residents of the County. Seniors and the handicapped receive priority to receive support services, reduce isolation and promote independent living.

VOLUNTEER DRIVING TRANSPORTATION

The Oceana County Council on Aging provides volunteer driving transportation for seniors who need transportation to and from medical appointments outside of Oceana County.

CONGREGATE MEALS

The Oceana County Council on Aging provides a home-cooked meal program at the “Center” in Hart five days a week. These meals are prepared on-site and are open to everyone with a one-day advance reservation. The cost is \$6.50 per meal or a discount of .50 on each meal if a weekly meal ticket is purchased. Seniors with limited income are eligible for discounted vouchers based on income level. Non-Seniors are also able to participate in the meal programs. The non-senior price for lunch is \$8.50 per person. Menus are posted on the OCCOA website, social media pages, and in the OCCOA monthly program calendar update available at the Center.

HOMEBOUND PICNICS

Homebound seniors or those recovering from surgery or medical treatment can request a monthly home-cooked, home-delivered meal prepared in our kitchen. These special meals, delivered with tablecloths and china, create a gourmet picnic experience right in the senior's home. Volunteers who deliver the meals are encouraged to stay and share the meal, offering companionship and conversation that brighten the day for everyone involved.

STATE HEALTH INSURANCE PROGRAM (SHIP)

SHIP assists seniors with Medicare and Medicaid questions and concerns. It provides an explanation of coverage, bills, and statements to help seniors better understand their benefits and navigate these programs effectively.

HOME HEALTH CARE PROVIDERS-PRIVATE

The Council on Aging has created a comprehensive directory of private caregivers to assist seniors who require additional support. These caregivers operate independently and are not employees of the Council on Aging. However, we have taken steps to ensure peace of mind by conducting reference checks for each individual listed.

TAX ASSISTANCE

Volunteers and staff assist seniors in filing for their Property Tax Credits and Home Heating Credits.

LOAN CLOSET

A loan closet of durable medical equipment such as shower chairs, toilet seat raisers, walkers, canes and wheelchairs are available to seniors.

HEALTH CARE SERVICES

The Oceana County Council on Aging frequently offers health care clinics including hearing, health screenings, blood pressure monitoring, nutrition classes, and other health care related services. Flu Shot/COVID Clinics are also offered at the Center in the fall of each year.

SPECIAL PROGRAMS/EVENTS

The Council on Aging frequently provides special programs and events around holidays and other special times of the year. Generally, these programs or events are focused around a meal with entertainment or an educational experience. The Center also provides one or two evenings a year, "Dinners Around the World", with Guest Chefs preparing a special multi course meal. This event is open to the public with advanced reservations.

HEALTH AND FITNESS

Fitness classes are offered at the Center and a walking club at the American Legion in Hesperia. Classes through District #10 Health Department and MSU Extension provide educational opportunities for seniors to learn about healthy eating and fitness. Tai Chi, Gentle Yoga, Zumba, Drumming, and SAIL are some of the fitness classes offered.

TRIPS AND TRAVEL OPPORTUNITIES

The Council on Aging provides monthly trips or outings to local points of interest, dinners out, movies, and the Broadway Theater Program in Grand Rapids. Extended escorted travel trips are also offered throughout the year. These trips are paid for solely by the individual who takes the trip.

COMMUNITY FACILITY

The Oceana County Council on Aging has a facility also referred to as the "Center". This facility is available for rent to seniors and other community organizations, agencies and not-for-profit groups for programs, events (such as weddings and graduation parties), and training for a fee.



SENIOR CARE SERVICES

These services are funded by donations, millage money and client cost share for service.

COMMUNITY LIVING SUPPORT & CARE MANAGEMENT

The Oceana County Council on Aging provides Community Living Support and Care Management services to help individuals aged 60 and older remain safely and comfortably in their own homes, avoiding unnecessary nursing facility placement.

Led by the Senior Care Services Director, the program begins with personalized in-home assessments to identify each client's specific needs. From there, a coordinated plan of care is developed, connecting seniors with the appropriate home care and supportive services.

Services include housekeeping, laundry, meal preparation, errands, companionship, personal care, and respite support for caregivers. Our Community Living Support Specialists tailor services to meet each individual's goals, promoting independence, dignity, and quality of life.

BATHING / SPA PROGRAM

The Oceana County Council on Aging Bathing/Spa Program provides safe, dignified bathing assistance for individuals aged 60 and older in a comfortable, spa-like setting.

Overseen by the Senior Care Services Director and managed daily by the Bathing/Spa Specialist/Scheduler, the program offers personalized support that promotes hygiene, safety, relaxation, and overall well-being. This essential service helps seniors maintain independence and dignity while providing peace of mind and respite for caregivers.

ADULT DAY SERVICES (OUR FRIENDS HOUSE)

Our Friends House Adult Day Center offers a safe, home-like setting where older adults can socialize, engage in meaningful activities, and build connections.

The program also provides dependable respite for caregivers, offering peace of mind while their loved ones receive compassionate, attentive care.

SENIOR CARE SERVICES 2025 STATISTICS

INFO/Referrals	100-125 (estimate – phone calls, requests not tracked)
Loan Closet	40 clients
SHIP	75 clients



Senior Care Services 2025 STATISTICS

Adult Day Service	
Hours of Care Provided	4,672
Volunteer Hours	667.25
Transportation for ADS (total rides)	1,250
Total Meals Served	1,838
Total Clients Served	19

Community Living Support	
Hours of Care Provided	7,341



TRANSPORTATION

The transportation program operated by the Oceana County Council on Aging provides transportation services for seniors (age 60+), physically handicapped individuals and the public, when possible, throughout Oceana County.

The Oceana County Council on Aging Transportation Program is a demand response system giving seniors and the physically handicapped priority on all rides. It is committed to ensuring that no person is excluded from participation in or denied benefits of its Transportation Service on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.B.



BUS TRANSPORTATION

Demand Response system giving first priority to seniors and handicapped individuals. Public transportation for the public of Oceana County. Reservations for rides must be made 48 hours in advance.



VOLUNTEER DRIVING

Providing senior transportation for out-of-county non-emergency medical appointments by volunteer drivers. Advanced reservations must be made.

TRANSPORTATION 2025 STATISTICS

Senior Rides	2,540
Non Senior Rides	210
Non Senior Rides Disability	2,319
Senior Rides Disability	5,058
Total Rides	10,127
Total Miles	92,428

Para-transit Miles	8,627
Para-transit Total Trips	215
Volunteer Miles	46,956
Volunteer Total Trips	1,063

CENTER PROGRAMS

HOME COOKED MEAL PROGRAM

- Breakfast - served on Thursdays at 8:30 am
- Lunch - served Monday – Friday at Noon

HEALTH CARE CLINICS

- Health Education
- Diabetes Education
- Blood Pressure Clinics
- Hearing Clinics
- Annual Flu Shot/COVID Clinic
- Health Education Classes

SPECIAL PROGRAMS AND EVENTS

- Holiday Celebrations
- Intergenerational Programs (World Horizon)

RECREATIONAL AND EDUCATIONAL ACTIVITIES

- Fitness Classes Hesperia
- Fitness Craft Classes
- BINGO Board Games
- Theater Club Dinners
- Around the World Art Classes

SENIOR TRIPS

- Day Trips
- Extended Escorted Trips



2025 STATISTICS

CENTER PROGRAMS

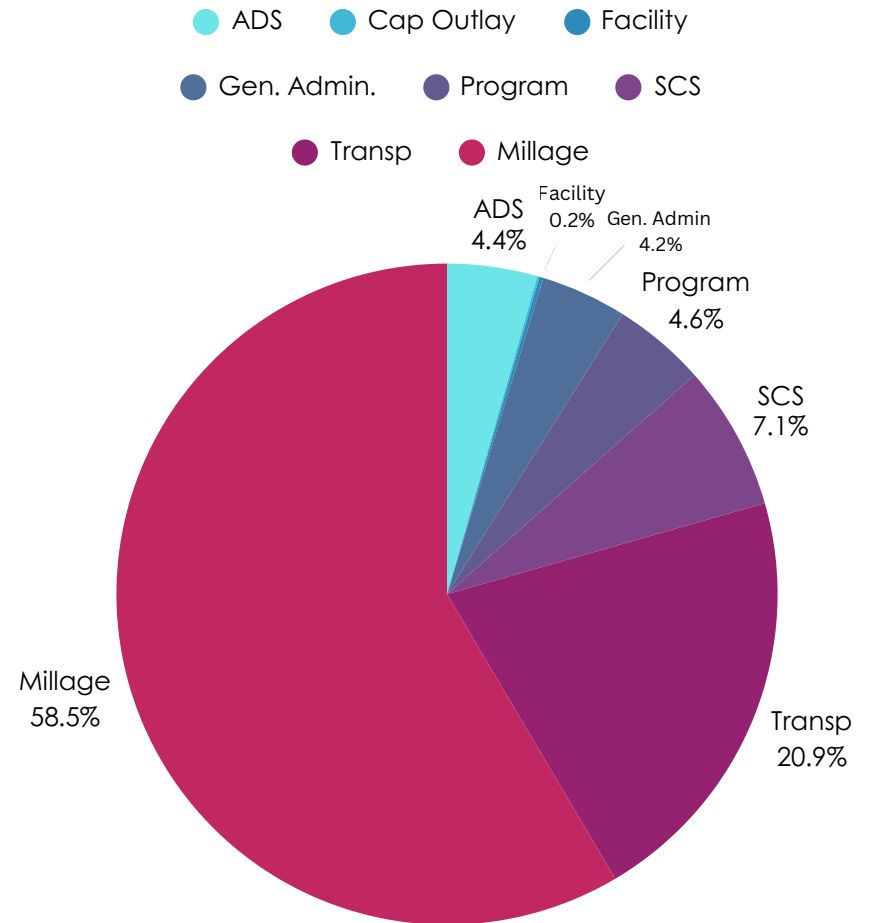
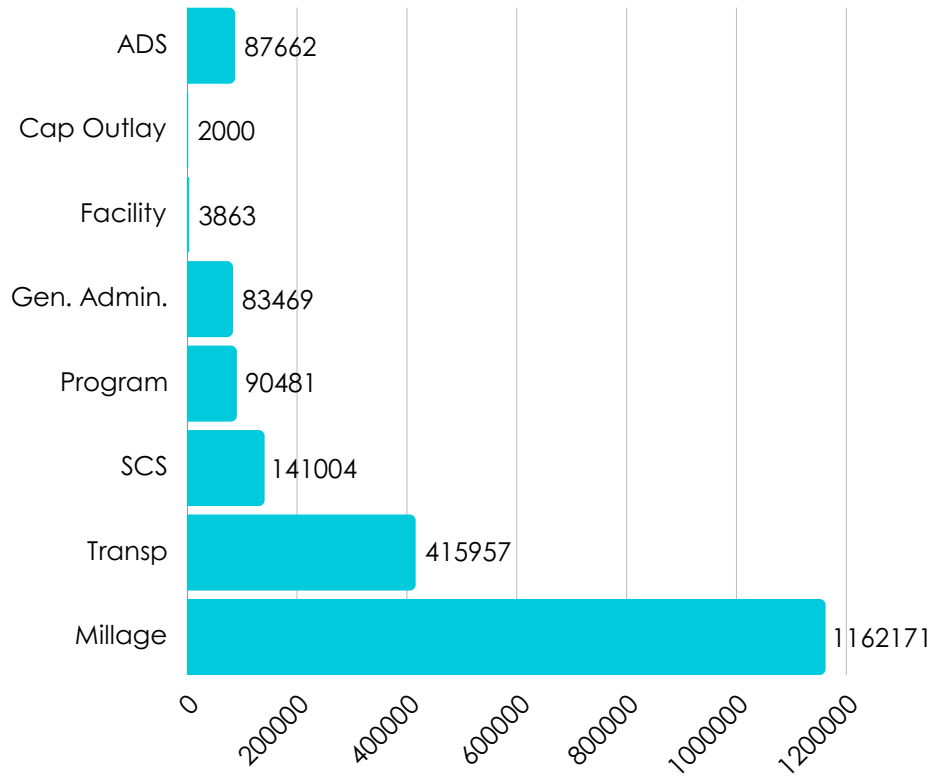
Meals & Activities

Volunteers

Breakfast	519
Lunch	11,932
Total Meals	12,451
Social/Educational Event Hours	5,743.5 hours
Intergenerational/Other	896.25 hours
Exercise	3,505 hours

Volunteers	Hours
Transportation	1,500.5 (+8 for mechanic volunteer)
Adult Day Service	667.25
Meal Program Servers & Kitchen	1,311.5
World Horizon	611

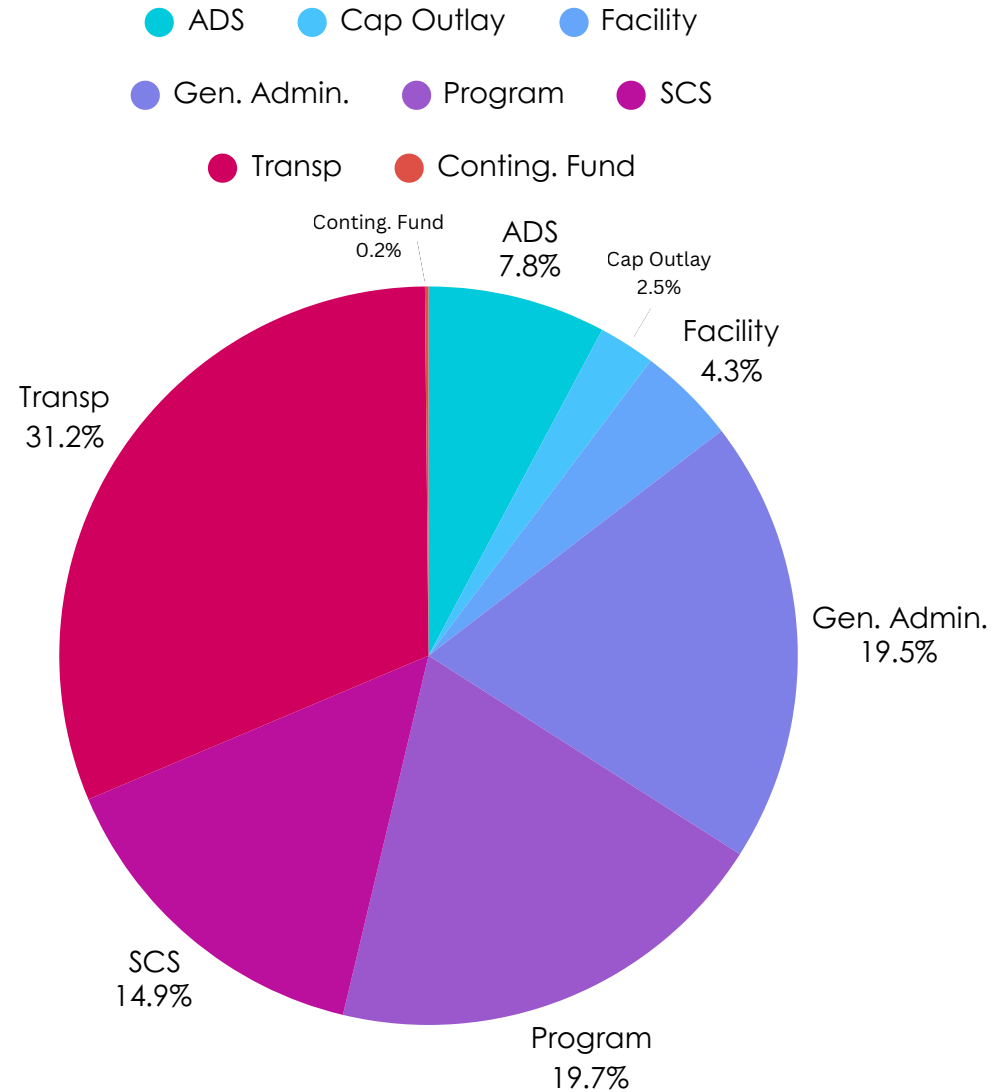
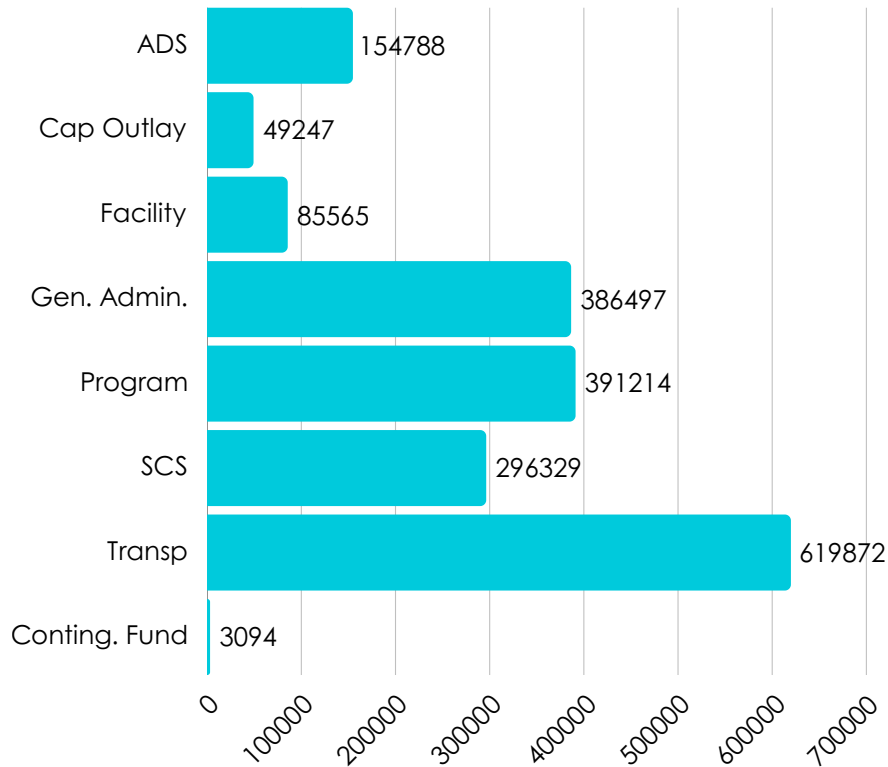
2025 Budget Summary: Income



Total Income: 1,986,605



2025 Budget Summary: Expenses



Total Expense: 1,986,605

EXPLANATION

ADS - Adult Day Services

- * Our Friends House-OFH

Cap. Outlay - Capital Outlay

- * Building Equipment
- * Office Equipment
- * Parking Lot

CC&S - Case Coordination Services

- * Case Coordination
- * Community Living Support Specialist
- * Homemaking
- * State Health Insurance Program (SHIP)
- * Personal Action Towards Health (PATH)

Facility

- * Maintenance
- * Rental

Gen. Administration

- *Facility operations: Insurance, Audit, Bank Fees, Employee Benefits, Advertising, Office Supply, Postage, Tax/Licenses

Programming

- *Programming Activities
- *Meal Program
- *Volunteer Services

Transportation

- *Bus Services
- *Volunteer Driving
MI Dept. of Transportation-MDOT

Bathing Program

- *Spa
- *Located at OFH