

# **Director's Report**

## **March 2026**

### **Programming Board Report**

Meals served February 1 – February 28, 2026: 900  
**Breakfast: 45; Lunch: 855**

January 1, 2026 – February 28, 2026: 1,906  
**Breakfast:93; Lunch: 1,813**

#### **Volunteer Hours: February 1 – February 28, 2026**

- Volunteer Driving: 61.75
- SHIP: 6
- Servers: 109.50
- World Horizon: 22.5
- Center Volunteers: 4.5

#### **Social: February 1 – February 28, 2026**

- Exercise Participants: 208
- Activity: 217
- Games: 233
- Art & Culture: 18
- Outing: 7

### **Program Update:**

Valentine's Day was celebrated with a Valentine's Day-themed lunch, and a few days later, came Mardi Gras/Fat Tuesday. A group of seven went on a Quilt Shop Hop Tour. The Programming staff held another meeting to finalize the last Dinner Around the World evening in March.

The Programming Team has begun planning activities and events for the second quarter of 2026. Upcoming events to look forward to are Meijer Gardens- Butterflies in Bloom, the Lantern Festival at the John Ball Zoo, museum trips, and more. The Biltmore and Asheville, NC, is very popular and many people have been signing up for the October.

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### Senior Care Services Update:

#### Our Friends House (Adult Day Services)

Our Friends House (OFH) is currently assisting **4 clients** with services.

We intentionally paused marketing for new OFH clients while we focused on **training new hires and reestablishing program expectations**. This allowed our team to strengthen operations and ensure consistent, high-quality services for participants and families. We are now in a great position to begin marketing again.

Gwen has created a **Facebook post and a flyer** to share with local agencies that may have clients or patients in need of adult day services. We are excited to begin welcoming new families to OFH and have **already scheduled two assessments for March**.

#### February OFH Totals

- **Client Hours: 180.75**
- **Meals Served: 38**
- **OCCOA Rides (OFH Clients): 29**
- **Volunteer Hours: 57.5**

#### Activities and Program Highlights

Our Friends House is enjoying many of the new activities purchased through the **Community Foundation Grant**. Participants have especially enjoyed **Drum Fitness, Parachute Party, Bowling Extravaganza**, and many other activities. Photos and videos can be found on our Facebook page.

Looking ahead, OFH is excited to welcome **spring and summer programming**, including field trips with friends and family and the start of our garden projects. Participants are already sharing ideas and plans for the warmer months.

#### Upcoming Event

OFH is excited to welcome **The String-a-Longs** back for a festive **St. Patrick's Day** celebration.

#### Community Living Support

Currently, Senior Care Services is assisting **41 clients with in-home services**.

- **40 clients** are private pay.
- **1 client** is supported through a combination of private pay and Senior Resources funding.

Community Living Support remains steady, with a **current waitlist of two individuals**. We are pleased to be actively working through the waitlist as openings become available.

We currently have **five Community Living Support Specialists** who dedicate their days to providing quality services to the Oceana County community. Each staff member is currently **at or very near their maximum hours**.

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As clients transition out of services, we are able to place new clients into those available time slots, allowing us to **maintain staff hours while continuing to meet the needs of community members seeking support**. We continue to commend our staff for the **compassion and dedication** they bring to their work each day.

### **Bathing Program**

The bathing program continues to run very well and remains an important service for the community. In February, we did lose a couple of full-time bathing clients; however, we already have **two to three individuals interested in beginning services**.

During the month of February, the program provided **17 spa treatments** to community members, supporting dignity, hygiene, and overall well-being.

### **SHIP Medicare Counseling**

SHIP Medicare services have **slowed since the end of the open enrollment period**. In February, we provided **5 counseling sessions with beneficiaries**, totaling **6 hours of SHIP services**.

### **Loan Closet**

Requests for the loan closet have remained consistent, reflecting the **ongoing need for durable medical equipment (DME) in the community**.

In February, we assisted **5 community members** with DME through the loan closet. Additionally, we provided hygiene products, including briefs, to several community members. These items are distributed as needed and are **not logged as loan closet inventory**.

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### Transportation Update:

**Emergency Management Transportation Planning:** A meeting was held with all school districts and Sergeant Phillips to make introductions and establish a basic framework for how Sergeant Phillips is structuring the Transportation section of the County's Emergency Management Plan. Once all Memorandums of Understanding (MOUs) have been executed, a mock incident exercise will be conducted to test and refine our role within the plan.

**Congressional Correspondence:** A letter was received from Congressman John Moolenaar's office directing us to consult with the Michigan Department of Transportation (MDOT) regarding the property purchase and the National Environmental Policy Act (NEPA) process. The response was disappointing, as it did not provide the direct support requested.

**MDOT FY27 Funding Update:** The Michigan Department of Transportation (MDOT) FY27 Public Notice reflects a total award of **\$605,071.00**, representing a reduction of **\$373,429.00** from the \$978,500.00 figure reported in the February Board Report. This difference is attributable to two factors: First, one vehicle had already been approved under FY25 funding; and second, while MDOT requested that agencies include all eligible operating funding in the application, only the amount to be actually received is required on the Public Notice. This practice ensures transparency and prevents any potential misinterpretation by the public.

	FEBRUARY 2025	FEBRUARY 2026	YTD 2025	YTD 2026	YTD INCREASE
<b>BUS MILES</b>	6,677	8,177	13,142	14,194	1,052
<b>NON-SENIOR TRIPS</b>	22	17	35	25	-10
<b>SENIOR TRIPS</b>	223	271	360	442	82
<b>NON-SENIOR DISABLED TRIPS</b>	164	187	350	344	-6
<b>SENIOR DISABLED TRIPS</b>	355	376	708	643	-65
<b>TOTAL TRIPS</b>	764	851	1,453	1,454	1
<b>PARATRANSIT MILES</b>	589	330	1,118	713	-405
<b>TOTAL TRIPS</b>	11	16	25	30	5
<b>VOLUNTEER MILES</b>	5,574	2,276	9,892	3,061	-6,831
<b>TOTAL TRIPS</b>	116	43	206	96	-110

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### Director's Update:

- The FY25 Annual Report is posted on the website and has been shared with Oceana County Commissioners, Senior Resources, Reliance, and other grant funders, as appropriate
- Stephanie is working with AgeWell Services to realign our Memorandum of Understanding (MoU) to assure we are meeting the updated Federal guidelines.
- Stephanie met with the Michigan Health Council to discuss how OCCOA addresses the following:

“As we kick off 2026, our research team is focusing on the aging of our society and how the baby boomer generation — particularly as the oldest boomers begin turning 80 — is impacting both the demand for health care services and retirement rates within the healthcare workforce. As part of this work, we’re hoping to speak with leaders who can help paint a fuller picture of what this shift looks like on the ground, especially for rural communities.

Your perspective on issues such as medical transportation, increasing demand for services, workforce shortages, and the role of community supports like senior centers would be incredibly valuable. We would love to better understand how communities are adapting and filling gaps where the medical system alone can't keep up.”

Stephanie's perspective will be used as a part of the article that is being developed on this topic.

- Stephanie and Kay attended the Senior Resources Advocacy Coalition meeting on Monday, March 9<sup>th</sup>.
- Stephanie and San Juanita are working on updating the Employee Handbook to ensure all new and updated policies are included.
- Stephanie met with a Grad student who is pursuing her degree in Human Resources Administration at Michigan State University. Her assignment was to interview an administrator from a non-profit in order to gain insight to understand the practical realities of program administration and organizational leadership.
- Staff Survey is completed
- Senior Resources Public Hearing April 21; 3:00 p.m. at Senior Resources (Link below) <https://conta.cc/3PqrwsN>
- RAND Group for Policy Research has reached out to to discuss possible collaboration

### Missions Moments:

\*Lisa