

Director's Report

May 2025

Programming Board Report

Meals served January 1, 2025 – April 30, 2025:
(Breakfast 33; Lunch 999)

January 1, 2025 – April 30, 2025: 4,073
(Breakfast: 167; Lunch: 3,772)

Volunteer Hours: March 1 – April 30, 2025, 2025

- Transportation: 144.25
- Mechanic: 3
- Our Friends House: 86
- Servers: 156.25
- Exercise Participants: 285
- Social/ Activity Participants: 240

Update:

We celebrated Easter with a beautifully prepared lunch by our kitchen staff; we had 83 guests that day.

The SAIL class continues to grow each week. We have a small group that enjoys Drum Fitness and Chair Volleyball. New friendships have been made in this group, and they meet weekly to exercise together. We have Zumba and Yoga on Fridays.

We celebrated our volunteers with a Volunteer Appreciation Dinner on April 25, 2025. About 45 people attended. Board members and OCCOA staff provided dinner, and presentations were made by Stephanie, Lisa, Jaccie, Tami, and Bradley. This year, we honored four volunteers: Carol Dennert, Ginny Renna, Tracey Kurilla, and Lew Bancroft. Jan Bancroft was given a bouquet and thanked for her for her time as a volunteer.

Senior Care Services:

- Currently, Senior Care Services is assisting 50 clients with in-home services.
 - Of those:
 - 43 are full private pay
 - 2 are Senior Resources
 - 4 are a combination pay of private and Senior Resources
 - 1 is Reliance
- The need for Community Living Support (CLS) services in our county continues to grow, and our team is working diligently to support as many clients as possible. Currently, staff availability for new in-home clients is very limited. While we are still conducting weekly assessments, the number of open service hours is minimal.

If demand continues to outpace staffing capacity, we may begin a waitlist for new CLS clients to help manage requests appropriately. We remain committed to providing high-quality care and will do our best to connect individuals with services as soon as staff time becomes available.

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- In April, three in-home assessments were completed for potential new clients. Additionally, four case management meetings were held with seniors and their families to explore local aging options and determine the most appropriate support for each individual's needs.
- Our Friends House still has a few openings available, and we're excited to welcome three new participants to our program! Word is spreading about the incredible care and community we offer. We've recently seen an increase in referrals, particularly from Trinity and Corewell Health, and we're grateful for their continued support. The Bathing Program is up and running well! The bathtub is still a thorn in our side, but the SCS team will continue to look for funding opportunities.

Senior Care Services Continued

- We do not have an update on the People Fund Grant that was written to Great Lakes Energy. Hoping for a positive outcome.
- Mobility and Accessibility clinics have wrapped up. Unfortunately, we did not get the response and outcome we anticipated, but we were able to help a few seniors. Currently, we do not see these clinics continuing.
- Yearly Client Surveys are out!! We are excited to be getting some great responses back! Keep an eye out for the full data outcome of these in an upcoming board packet.
- The updated cost share structure for Our Friends House (OFH) and Community Living Support (CLS) officially went into effect on May 1, 2025. Our first OFH client under the new rates was enrolled and responded positively, expressing appreciation for the consistent, flat daily rate.
- **SCS Shout out:** We're thrilled to recognize Lupe for the incredible work she's doing with our Bathing Program! Since stepping into her new role, she has hit the ground running—already welcoming private clients and bringing fresh energy to the program. Lupe is excited to expand her outreach using our newly developed rack cards and flyers, and she's set some fantastic goals to help grow and enhance our services. Thank you, Lupe, for your dedication, compassion, and vision—we're so glad to have you on the team!

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Transportation Update:

BUS MILES	9,976	8,456	32,442	29,794	-2,648
NON-SENIOR TRIPS	38	17	52	59	7
SENIOR TRIPS	134	306	436	899	463
NON-SENIOR DISABLED TRIPS	284	228	1,031	785	-246
SENIOR DISABLED TRIPS	513	484	1,695	1,640	-55
TOTAL TRIPS	969	1,035	3,214	3,383	169
PARATRANSIT MILES	321	351	892	2,182	1,290
TOTAL TRIPS	9	12	20	61	41
VOLUNTEER MILES	3,480	4,079	9,101	19,248	10,147
TOTAL TRIPS	75	89	183	458	275

- Non-Senior Disabled Trips are mostly WMCMH "Progressions" clients.

OFH Update:

CLIENT HOURS: 387.25

MEALS: 97

TRANSPORTS: 95

VOLUNTEER HOURS:

OFH has gained several new Friends! We are in full swing at our garden club! We enjoyed lunch at the main building this month, started our walking club and are loving the great weather.

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- The annual volunteer appreciation celebration was well attended, and the volunteers were very appreciative.
- Javier Alcala has begun his Facilities and Maintenance role and is doing a great job!
- The staff continues to do an amazing job!
- Stephanie attended Older Michiganians Day in Lansing on May 7th
- Stephanie and Lisa attended a meeting at the Veteran's Affairs Office in Hart to discuss the needs in the community to serve our veterans, including transportation. It was a great time for Lisa and Stephanie to educate those in attendance about all the services OCCOA provides.
- United Way Oceana Board members will be visiting OCCOA on May 29 to learn more about the organization and how their grant award is being utilized and what additional services we provide to the community.
- Great Lakes Energy will be at OCCOA Thursday, June 5th to gather video footage for a short film they are making to share the impact made by those who round up their GLE bills. Once we

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learn the timeframe they will be here, an update can be sent so anyone interested can plan on being here.

- The Kayak Club season begins Thursday, June 5th. If you are interested, please see Abby or Stephanie.
- The chairs in the dining room are starting to show wear and tear in both the padding and legs. The chairs were purchased in 2011 with funds raised from a "Chair-ity" fundraiser where donors could purchase an arm, seat, or whole chair. Stephanie is currently researching options for replacements and would like to see if funds can be raised to help offset some if not all of the cost.
- The final cyber security report is back indicating no additional security risk. The report will be kept on file.
- Blackmer Construction will be on site June 19th to take care of some items that require larger equipment. One item on the list is placement of foam panels in the clerestory to help absorb sound. These will be placed behind the quilts and possibly behind the barn door on the East end. The flag will also be replaced at that time as it too is showing some fading.
- The Oceana County Board of Commissioners approved the purchase of the 2012 Ford E-350 van that OCCOA was selling due to replacement vehicles being delivered. It will be used by the Parks system.
- The community garden is being planted and will provide fresh produce, not only for the kitchen, but also be available to the seniors.