

Aug 28, 2026

Dear Bradley Youngstrom and the Wonderful Staff at the Oceana County Council on Aging,

Please accept our heartfelt thanks for the incredible hospitality you extended to us during our instructor training on August 5, 6, 12, 13, 19, and 20. We truly appreciated your generosity in allowing us to use your beautiful boardroom. It was the perfect place for learning, collaboration, and building new friendships.

From the moment we arrived each morning, we felt welcomed and cared for. The fresh coffee and delicious cookies were a wonderful way to start the day, and the lunches were simply outstanding. Those thoughtful touches made our long training days even more enjoyable and gave everyone something to look forward to.

A very special thank you goes to Bradley Youngstrom for his kindness, attentiveness, and genuine care throughout our time with you. Bradley's willingness to check in, make sure we had everything we needed, and his friendly smile truly made our days brighter. Please also extend our sincere appreciation to everyone on your staff. Each of you played a part in creating such a warm and welcoming environment.

Your generosity and hospitality did far more than provide us with a meeting space, you created an atmosphere where learning could flourish and where everyone felt valued. We are deeply grateful for your support and for the role you played in making our instructor training such a positive and memorable experience.

Thank you again for everything you did for us. We hope to have the opportunity to work with you again in the future.

With heartfelt gratitude,

A handwritten signature in black ink that reads "Heather Ramseyer". The signature is written in a cursive, flowing style.

Heather Ramseyer
Oceana County Center Director
Michigan Dyslexia Institute